

**Center for Alternative Dispute Resolution's  
2021 VIRTUAL CONFERENCE**

***MANAGING CONFLICT AND UNDERSTANDING THE IMPLICIT BARRIERS AND UNDERLYING SOURCES***

**PRELIMINARY AGENDA**

**Wednesday, June 23<sup>rd</sup>**

**Concurrent Session**

9:45 a.m.	Virtual Conference Welcome	
10:00 a.m. – 11:00 a.m. EST	<p><b>PLENARY</b> <b><i>Can we change hearts and minds? The Changing Landscape of "agreement &amp; conflict resolution."</i></b></p> <p>Sukhsimranjit Singh, LL.M, PhD, Judge Danny Weinstein Managing Director of the Straus Institute for Dispute Resolution</p>	
12:00 p.m. – 1:30 p.m. EST	<p><b>1.1 "Try This Instead of That..."</b> <b><i>Rethinking Our Responses to Bumps, Slowdowns and Jams</i></b></p> <p>Presenter: Jeff Jury Burns Anderson Jury &amp; Brenner, LLP Austin, Texas</p>	<p>12:00 – 2:00 p.m. EST</p> <p><b>2.1 Ethics Embodied: What might that mean?</b></p> <p>Presenter: Heather V. Fogg, Quality Assurance Director, MACRO</p> <p><i>Note: This session is designed to meet the 2-hour ethics continuing education required of members of the Maryland Program for Mediator Excellence.</i></p>
2:30 p.m. – 4:00 p.m. EST	<p><b>1.2 Using Breakout Rooms in Zoom</b></p> <p>Presenter: William A. Nowlin, PhD</p> <p><i>Note: Attendee must join the Zoom session by computer (desktop or laptop) and not phone.</i></p>	<p><b>2.2 Storytelling as Persuasion</b></p> <p>Presenter: Robert A. Creo, Esq., Arbitrator, Mediator &amp; Educator</p>
	<b>Thursday, June 24<sup>th</sup></b>	<b>Concurrent Session</b>
9:00 a.m. – 10:00 a.m. EST	<p><b>PLENARY</b> <b><i>The Doctrine that Changed the World</i></b></p> <p>Milagros Phillips, Author, Certified Coach, and TEDx presenter</p>	

10:30 a.m. – 12:00 p.m. EST	<p><b>1.3 Thoughtful Listening and Thoughtful Questions: Two Keys to Successful Mediating</b></p> <p>Presenter: John Spiegel, JD</p>	<p><b>2.3 Where do we go from here?: Exploring the Relevance of Conflict Resolvers for Today's Crises</b></p> <p>Presenters: Maria R. Volpe, PhD and Marquita James, JD</p>
1:00 p.m. – 2:30 p.m. EST	<p><b>PLENARY</b> <b>Introduction to How to De-Escalate an Angry Person</b></p> <p>Douglas E. Noll, JD, MA</p>	
3:00 p.m. – 4:30 p.m. EST	<p><b>1.4 Truth and Reconciliation: Learning with First Nations</b></p> <p>Presenters: Tayka Raymond, Wapikoni Ambassador and Andrea Morrison, Mediator Lawyer</p>	<p><b>2.4 Mediating Complex Cases Involving Vulnerable Populations</b></p> <p>Presenters: Jeffrey Kravis, Attorney/Mediator and Paul F. Monicatti, Attorney/Mediator/Arbitrator</p>
	<b>Friday, June 25<sup>th</sup></b>	<b>Concurrent Sessions</b>
9:00 a.m. – 10:30 a.m. EST	<p><b>1.5 Don't Click Send! Helping People Navigate Email Communication &amp; Conflict</b></p> <p>Presenter: Tyler Smith, Ombuds</p>	<p><b>2.5 Having Fun in the Kitchen with Mediation</b></p> <p>Presenters: Waheba Zeidan, JD and Lyla Zeidan, JD</p>
11:30 a.m. – 1:00 p.m. EST	<p><b>1.6 Beyond the Mask: Mediators and Negotiators Transitioning to the New Normal</b></p> <p>Presenter: Joyce A. G. Mitchell, Esq.</p>	<p><b>2.6 Making the Best of Conflict Theories to ADR Processes</b></p> <p>Presenter: Michael West, Executive Leadership Coach/Mediator/Trainer</p>
2:00 p.m. – 3:30 p.m. EST	<p><b>1.7 Cultivating Conversations on Cross-Cultural Awareness</b></p> <p>Presenter: Brandi R. Muñoz, PHR, SHRM-CP, CPRW, NCOPE, CMCS</p>	<p><b>2.7 Emotional Intelligence - Applications for Conflict Resilience and Resolution</b></p> <p>Presenters: Rachel Castellon, PhD, Director, Diversity &amp; Inclusion, Langley AFB, USAF and Tonya Abrams, Director, Equal Opportunity, Joint Base Andrews, USAF</p>
	<b>Monday, June 28<sup>th</sup></b>	<b>Concurrent Sessions</b>
10:00 a.m. – 11:30 a.m. EST	<p><b>1.8 Mediating Challenging Issues in Special Education Disputes</b></p> <p>Presenter: Dennis L. Sharp, Esq., LL.M</p>	<p><b>2.8 Restorative Justice: Sharing Perspectives and Creating Meaning</b></p>

	Pro Tem Administrative Law Judge (Mediator), California Office of Administrative Hearings, Special Education Division	Presenters: Heather V. Fogg, Kendra Ogunshina and Baissou Sissoko
12:00 p.m. – 1:30 p.m. EST	<b>1.9 Insights from Around the Table: Exploring our Past and Future Mediator Selves</b>  Presenter: Toby Guerin, JD	<b>2.9 Starting and Maintaining Your Mediation Practice: The Business Side of Mediation</b>  Presenters: Richard Lowery, MBA and Marvin Johnson, JD
2:30 p.m. – 4:00 p.m. EST	<b>1.10 Forgiveness in Mediation and Life</b>  Presenter: Lynn Sylvester, Esq.	<b>2.10 Mediator Microaggressions and Inadvertent Discrimination</b>  Presenter: Dan Bernstein, MHS
	<b>Tuesday, June 29<sup>th</sup></b>	<b>Concurrent Sessions</b>
9:30 a.m. – 11:00 a.m. EST	<b>1.11 The Similarities and Differences Between Traditional Mediation with the Use of Online Tools and Online Mediation</b>  Presenter: Kitty Duell, MAS, MediationKit, The Netherlands	<b>2.11 Peace for the Peacemakers: Why Hosting Ourselves Matters Now More than Ever</b>  Presenters: Meghan Clarke, Principal, M E Clarke Consulting, LLC and Kristi Lee, M E Clarke Consulting, LLC
1:00 p.m. – 2:30 p.m. EST	<b>PLENARY DE&amp;I and The New ADR Frontier</b>  Marvin Johnson, Angelia Tolbert, Kendra Ogunshina, Leah Wing and D.G. Mawn	
3:00 p.m. – 4:30 p.m. EST	<b>PLENARY Mediation: The Art of Asking Questions</b>  David A. Hoffman, Esq., Mediator, Arbitrator, Collaborative Lawyer	

For registration information, contact the Center at [centerforadr@earthlink.net](mailto:centerforadr@earthlink.net) or at 301-313-0800.

## SAVE-THE-DATES

THE CENTER FOR ADR'S  
2022 ANNUAL CONFERENCE  
JUNE 23-24, 2022