

# THE CENTER FOR ALTERNATIVE DISPUTE RESOLUTION

POST OFFICE BOX 4744 • CROFTON, MD 21114

## REGISTRATION ANNOUNCEMENT

### ADR 670 - LEADERSHIP COACHING: LEADING IN THE WORKPLACE DURING TIMES OF CONFLICT

**Dates:** October 16, 17, 18 and  
October 24, 2018

**Time:** 9:30 a.m. – 4:00 p.m.  
**Time:** 9:30 a.m. – 1:00 p.m.

The workplace is filled with conflict for so many reasons. Great leaders understand while conflict is inevitable, it is also manageable. Leadership is key to steer conflict towards resolve rather than chaos, confusion, and disorder. Leaders are challenged to influence, inspire, and energize workers to meet the mission of the organization in these environments of conflict. “Leadership Coaching: Leading in the Workplace During Times of Conflict” is for leaders (both formal and informal) who desire to effectively and successfully manage conflict in the workforce.

The course: 1) Uses reflective exercises to examine one’s approach to leadership and how one will choose to lead in conflict. 2) Employs interactive “peer to peer” learning through role play and case study discussions. 3) Offers lectures and course materials with strategies and techniques to manage conflict in the workplace. 4) Coaches participants in a capstone project developing a plan to deal with conflict in the workplace. (In-class 24 hours, Out-of-class 6 hours)

If you are interested in registering for ADR 670, we encourage you to register early (enrollment is limited). In order to reserve your space, a \$200 (non-refundable) deposit or the full registration fee is required. Please send your completed registration form with payment via mail, fax or electronically by **October 5, 2018** to receive the early rate. *Mail to:* Center for Alternative Dispute Resolution, Post Office Box 4744, Crofton, Maryland 21114; *Fax to:* (301) 313-0038; or *Email to:* [centerforadr@earthlink.net](mailto:centerforadr@earthlink.net). A \$200 late fee will be assessed to all registrations received after the **5th**. The course will be held at the Center for ADR (7315 Hanover Parkway, Suite C, Greenbelt, MD 20770).

**Cancellation Policy:** We require written notice of all cancellations. If you must cancel, please send written notice no later than **October 5, 2018**. There will be a **\$50** administrative fee charged for all canceled registrations. Registrants who do not attend and have not canceled by the cancellation date are liable for the entire registration fee. Substitutes for registered participants are accepted at any time without charge.

**Questions:** Please contact the Center at (301) 313-0800.

#### Course: ADR 670 - Leadership Coaching: Leading in the Workplace During Times of Conflict

Name .....

Organization .....

Street Address/PO Box .....

City/State/Zip ..... E-Mail .....

Telephone .....  
(work or cell) (home) (Fax)

\$690 early registration fee if received by *October 5, 2018*       \$890 late registration fee if received after *October 5, 2018*

**Check** payable to “Center for ADR”      **Credit Card:**  Visa  MasterCard  Discover

**Credit Card #:** ..... **Name on card:** ..... **Expiration date:** .....

**CVW #:** ..... **Credit Card Billing Street Address:** .....

**City, State and Zip** ..... **Signature:** .....